



ENSER COMMUNICATIONS LTD.

(formerly known as Enser Communications Pvt. Ltd.)

CIN: L64200MH2008PLC182752

Date: April 30, 2025

To,
The Manager Listing Department
National Stock Exchange of India Limited
Exchange Plaza, C/1, G Block,
Bandra - Kurla Complex, Bandra (East) Mumbai -400051

SYMBOL: ENSER
ISIN: INE0R9I01021

Dear Sir/Madam,

Sub: Submission of Press Release

"Enser Communications Limited Secures Tender from the Department of Social Justice and Empowerment".

In terms of the requirement of Regulation 30 of SEBI (Listing Obligation and Disclosure Requirements) Regulations, 2015, we are submitting herewith copy of the captioned Press Release for public dissemination and your record.

Copy of the Media Release is also available at www.enser.co.in

Kindly take it on your record and oblige.

Thanking you,
Yours faithfully,
for Enser Communications Limited
(formerly known as Enser Communications Private Limited)

Muskan (ICSI M. No. A62983)
Company Secretary and Compliance Officer

Encl: a/a

**Press Release****Enser Communications Limited Secures Tender from the Department of Social Justice and Empowerment.**

Gurugram, April 30, 2025 - Enser Communications Limited, a leading player in the Business Process Management (BPM) sector, is excited to announce that it has been awarded a tender by the Department of Social Justice and Empowerment, Ministry of Social Justice and Empowerment. The contract, secured through a competitive bidding process, is for the provision of **Call Centre Services on a Per Seat Basis via a Cloud-Based Offsite Call Center Solution.**

The tender has been officially allotted to Enser Communications Limited by the **Artificial Limbs Manufacturing Corporation of India (ALIMCO)**. This award not only reflects the Company's future potential but also underscores its proven expertise, capabilities, and consistent delivery of high-quality services and infrastructure in the BPM domain.

Commenting on the achievement, **Mr. Rajnish Sarna, Chairman and Managing Director of Enser Communications, stated:** *"We are honoured to have been chosen by the Department of Social Justice and Empowerment for this significant project. Winning this tender reinforces our position as a trusted partner to government institutions and strengthens our commitment to operational excellence, innovation, and strict adherence to regulatory standards."*

As a part of the contract, Enser Communications will provide a comprehensive cloud-based call center solution on an offsite basis. This includes the deployment of manpower, infrastructure (telephones, headsets, workstations, etc.), technology enablement, and MIS/report generation. The project is slated for completion within a 12-month period. This contract represents a key milestone for Enser Communications and is expected to drive positive growth and contribute to the Company's performance throughout the current fiscal year.

About Enser:

Enser Communications Limited is an emerging player of Business Process Management (BPM) Industry, offering cutting-edge solutions designed to enhance customer experiences and drive operational excellence ("Enser").

Enser helps its clients manage their Customer Life cycle using its Business Process Management Platform. Enser facilitate rich consumer engagement and understanding by crafting end to-end consumer interaction solutions that are flexible and customized to deliver for our client's business objectives. Enser provides Customer Acquisition services, it is an automated, defined and optimized process for gaining new customers, from lead generation to conversion, aiming to enhance efficiency and effectiveness. Apart from this Enser provides Automated Premium Collection Engine, Integrated Voice recognition Response System, C-SAT Surveys and other services to its customers.

Enser operates from its various facilities functioning from Mumbai, Gurugram, Bangalore, Jaipur and Chennai. Enser's BPM tech enabled platform integrates with voice, chat, email, IVRS, and other social media engagements for customer acquisition as well as customer service strategies, specializing in Client Interaction Management.

Enser, founded and led by industry stalwarts Rajnish Sarna, Harihara Iyer and a team of seasoned professionals, represents decades of collective experience, proven track record of driving innovation and delivering measurable results.

NSE EMERGE | Scrip Code: **ENSER**

For further information,
you may please visit www.enser.co.in
please contact Ms. Muskan | investors@enser.co.in

Disclaimer: Certain statements and words in this document that are not historical facts are forward-looking statements. Such forward-looking statements are subject to certain risks and uncertainties like government actions, local, political, or economic developments, technological risks, and many other factors that could cause actual results to differ materially from those contemplated by these forward-looking statements. Enser Communications Limited and its subsidiaries shall not be in any way responsible for any action taken based on such a statement.